For technical support, please complete this form

Name:

Email address:

		Description
Name of the product		Please enter the correct name of the Klett product.
NP-number		Please enter the NP-number
Online book code		Please enter the license code which was originally provided
Classcode (if applicable)		Just applicable if you received or set up a classcode (e.g. CL1234678)
Device you are using?		On which device does the error occur? PC, smartphone, tablet, whiteboard: please enter the exact possible name.
Operating system:		Which operating system is this: Windows-, Mac-, iOS-, Android …..?
Exact description:		Describe as accurately as possible what actions led to the alleged misconduct.
Error message		Enter here which error message you see.
Is this error reproducible?		yes = the error behavior occurs every time, no = the error occurred only once
Screenshot	Please attach the screenshot as a file attachment.	

Please send completed form and screenshot to:

support@klett-sprachen.de